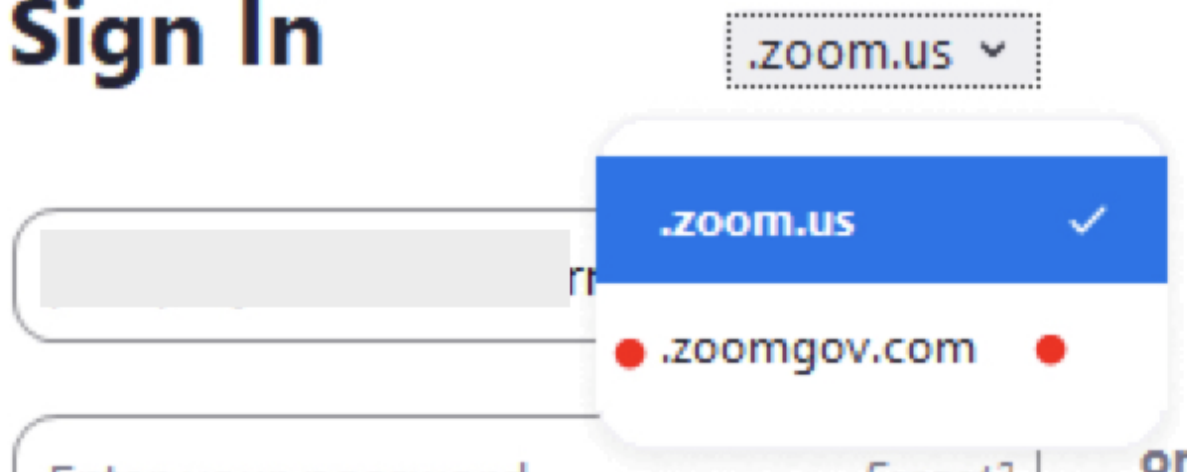


Zoom Client - How To Enable zoomgov.com dropdown

Last verified by Karl Hermann on 04-19-2020

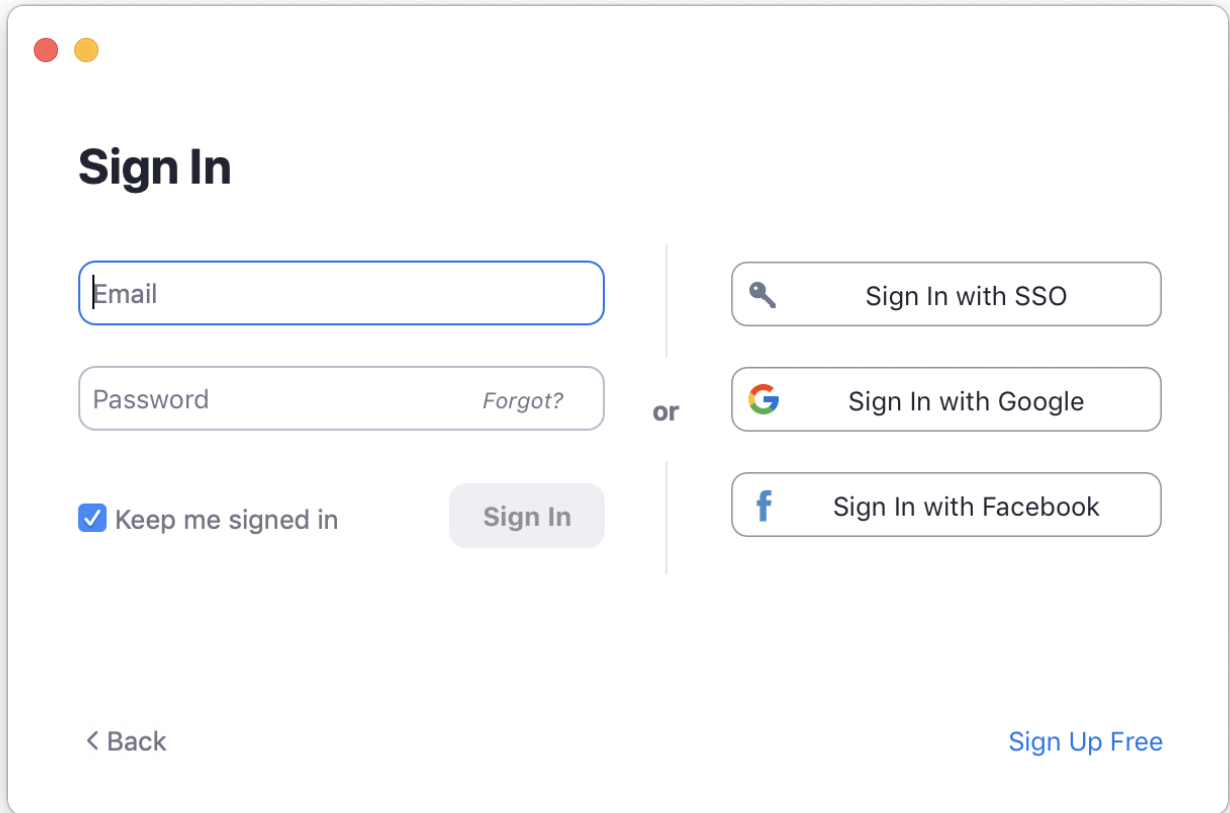
Starting with Zoom Client 4.6.9 users can expose zoomgov.com dropdown (EnableCloudSwitch) by signing into the web portal (www.zoomgov.com) and hosting a call or via MSI. *Zoom app will remember user account attributes. After this the government user will be able to switch domain between commercial (zoom.us) and government (zoomgov.com). Note: this guide works for both desktop and mobile.*

Sign In

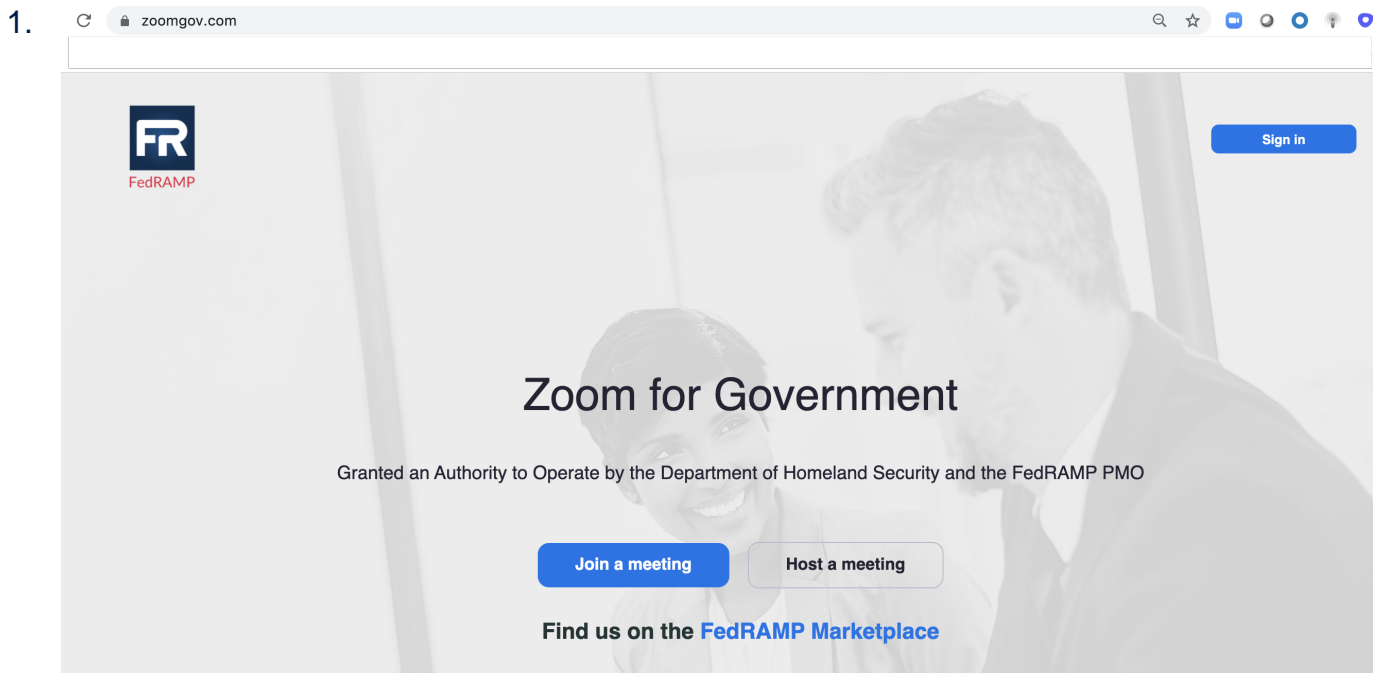


Desktop How to Enable:

1. Download 4.6.9 or greater desktop client from zoomgov.com/download
2. Install 4.6.9 or greater desktop client (*note: zoomgov.com dropdown is not there*)
 - 1.



3. Sign into Zoom for Government web portal (www.zoomgov.com).

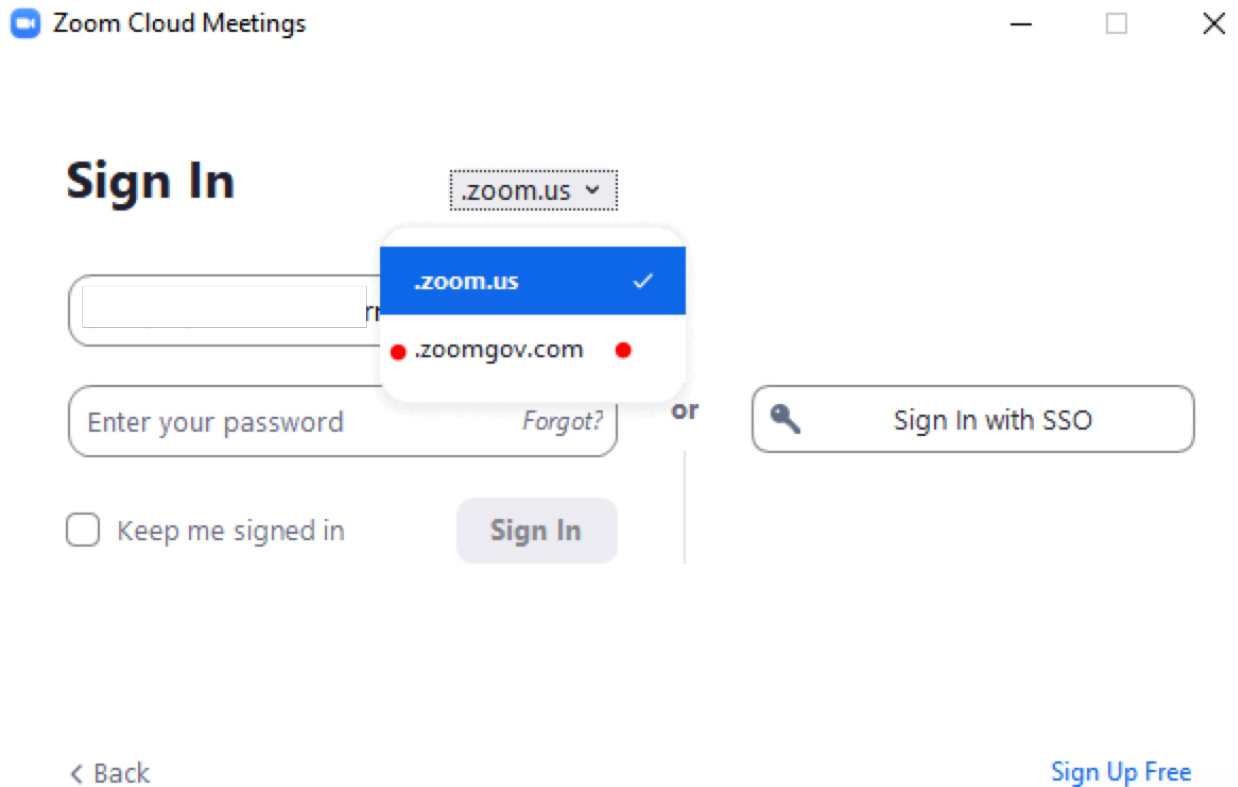


4. Once signed into Zoom for Government click HOST A MEETING.



5. After the user has ended the meeting the Zoom 4.6.9 or greater client will have the zoomgov.com dropdown (EnableCloud Switch) enabled. Users can switch between zoom.us and zoomgov.com.

1.

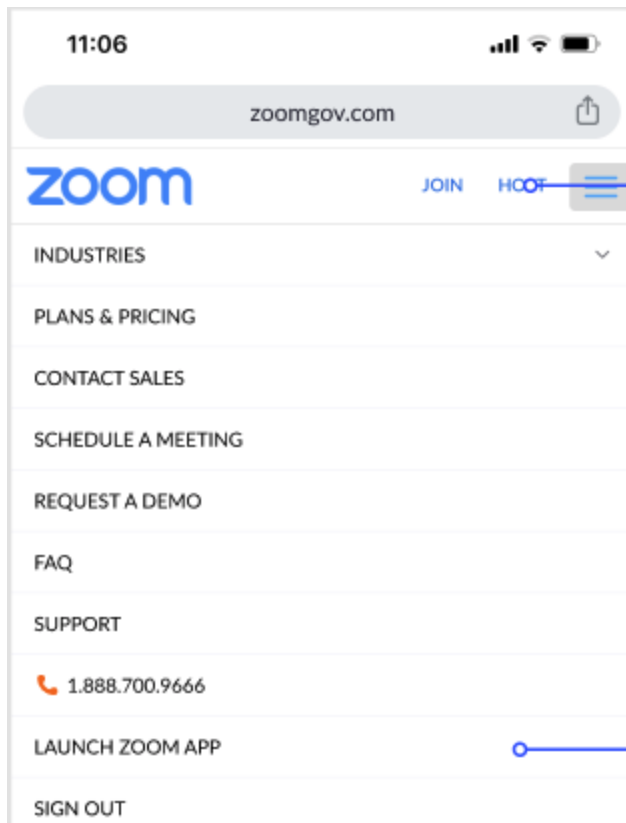


Mobile How to Enable:

Government user logged in via web, join/start meeting on web and launch Zoom app or click 'Launch Zoom app', Zoom app will remember user account attributes. After this the government user will be able to switch domain between commercial (zoom.us) and government (zoomgov.com).

1. Download 4.6.9 or greater mobile client from your device's respective store.
2. Sign into Zoom for Government web portal (www.zoomgov.com) on your mobile device.
3. Once signed into Zoom for Government click HOST or LAUNCH ZOOM APP.

1.



4. After the user has ended the meeting the Zoom 4.6.9 or greater client will have a toggle buttons for zoom.us and zoomgov.com. Users can switch between the commercial (zoom.us) and government (zoomgov.com) environment.
 - 1.

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[Cancel](#) **Sign In**

Email Address


Password


zoom.us zoomgov.com

Sign In

[Forgot password?](#)

OR, SIGN IN WITH

 **SSO** >

 **Google** >

 Facebook



How to Enable via MSI / plist:

- MSI / plist switch: EnableCloudSwitch=1 to turn on the switch
- If the customer is using a SSO URL, this switch can lock the cloud to ZfG:
ForceSSOUrl=<domain>.zoomgov.com

